

## Luxury Boat Rentals Frequently Asked Questions

- 1. Q. How old do I have to be to rent a vessel/boat? (not drive)**

A. You must be 21 years of age or older with a valid driver's license and valid credit or debit card.
- 2. Q. How old do I have to be to drive a vessel/boat?**

A. Per Texas State law you must be born before September 1st of 1993 with a valid driver's license or have a Boater Education License and be 21 years of age or older with a valid driver's license.
- 3. Q. How do I obtain my Boater Education License?**

A. You can visit Texas Parks and Wildlife website at <https://tpwd.texas.gov/education/boater-education>
- 4. Q. Is there a minimum number of hours to rent?**

A. There is a 2 hour minimum on all rentals with a 4 hour minimum on holiday week/weekends.
- 5. Q. Why do you offer an hourly rate if you have a 2 hour minimum?**

A. We offer the hourly rate for rentals that want 3, 5, 7 and 9 hours which is added to the base rates of 2 and 4 hours.

**Example:**

  1. Someone wanting a 3 hour rental would add the 2 hour and 1 hour to get the rate charge for 3 hours.
  2. Someone wanting a 5 hour rental would add the 4 hour and 1 hour to get the rate charge for 5 hours.
- 6. Q. What is the refund policy?**

A. If you are outside of 7 days of your scheduled trip date you will receive a full refund. If you are within 7 days of your scheduled trip date you can reschedule for another available day, except for the day of the trip. If you do not reschedule within the 7 days, you will lose your deposit.

**Example:**

  1. It is July 1st and your rental is on the 8th. You will receive a refund.
  2. It is July 1st and your rental is on the 7th. You can reschedule for another available day.
- 7. Q. What happens if it rains?**

A. We adhere to the refund policy unless there is a major storm, which may include lightning and/or damaging winds causing it to be unsafe on the water.
- 8. Q. What can't I bring on the vessel/boat?**

A. We ask that you do not bring glass, or anything that will burn, stain, or cut the seats. We also ask to refrain from wearing tie dyed clothing or any tanning lotion or oils that darkens/browns your skin. This will stain our seats, which will need to be replaced at **renter's cost**.
- 9. Q. What should I bring for my reservation and how long will it take?**

A. We ask that you arrive 30 minutes early and bring your valid credit or debit card and valid driver's license.
- 10. Q. Can we rent tubes, wakeboards, or skis?**

A. We do offer them at no extra charge but cannot guarantee availability.
- 11. Q. Are life jackets provided?**

A. We offer jackets for ages 2 and older. Please bring jackets for anyone under this age or in special needs.
- 12. Q. Are coolers or ice provided?**

A. There are coolers in the seats, however we recommend bringing coolers. No ice is provided.
- 13. Q. Do you have a ship store?**

A. There is no ship store at the marina.
- 14. Q. Does a baby count as a person?**

A. Per Texas State Law each person including children and babies count as a person on each vessel/boat.
- 15. Q. Are pets allowed?**

A. Paradise Cove Marina Policy strictly prohibits pets on property, no animals can be allowed.
- 16. Q. What is the horsepower (HP) on your vessels/boats?**

A. Our ski boats are between 240HP and 300HP, our pontoons are 115HP and wave runner/jet skis are 110HP.
- 17. Q. Is a Captain provided?**

A. Luxury Boat Rentals does not provide a Captain.  
Captains are independent contractors and can be hired as such by renter. If you (renter) would like to request a captain, we (LBR) can request a captain's availability for your trip on your behalf. By making a request in our notes section at checkout, state you are interested in a captain and we will request a captain's availability. From our experience around 95% of the time there are captains for every rental.