

WebReserv Email Keyword List

Use the following keywords when customizing email templates for pending, confirmed, cancelled and declined reservations.

Business Location Information	
@locationname	Name
@locationaddress1	Address line 1
@locationaddress2	Address line 2
@locationcity	City
@locationcityarea	City area
@locationcountry	Country
@locationemail	Email Address
Customer	
@customerfirstname	First name
@customerlastname	Last name
@customerfullname	First name + last name
@customeraddress1	Address line 1
@customeraddress2	Address line 2
@customercity	City
@customerstate	State
@customerzip	Zip (postal code)
@customercountry	Country
@customerphone	Phone
@customeremail	Email
Payment	
@baserateamount	Base rate (rate for actual time).
@rateadjustmentamount	Rate adjustment amount for minimum length/time
@additionalchargesamount	Additional charges such as cleaning fee etc
@customeroptionsamount	Amount for options selected by the customer
@subtotalamount	Sub total amount
@taxrate	Tax rate in percent
@taxamount	Tax amount
@totalamount	Total amount
@depositamount	Amount to be paid at reservation time
@paymentsamount	Amount paid (all payments)
@balancedue	Total amount minus all payments
@currencycode	Currency code, i.e. \$ or Euro
@creditcardnumber	Last 4 digits of the creditcard number
Product	
@productname	Product name

Reservation	
@noproducts	Number of products
@noadults	Number of adults
@nochildren	Number of children
@startdate	Reservation start date
@starttime	Reservation start time
@startdatetime	Reservation start date and time
@enddate	Reservation end date
@endtime	Reservation end time
@enddatetime	Reservation end date and time
@reservationcode	Reservation code
@reservationdate	Date of reservation
@reservationtime	Time of reservation
@reservationdatetime	Date and time of reservation
@reservationstatus	Status of the reservation
@reservationcomments	Comments for the reservation